

Quality Policy

Training Ahead Australia provides nationally accredited training within the rail and construction sector nationally.

To ensure and maintain our capability we diligently seek continuous improvement through formalized procedures and processes designed to minimize variation in the services we provide.

Through superior customer service and unsurpassed work ethics, TAA has become the supplier of choice for the Australian Rail Industry and commits to the International Standard ISO 9001:2015. The Company is committed to;

- Complying with the requirements of this policy and continually improving the effectiveness of the quality management system
- Establishing business objectives and regularly monitoring through scheduled audits and reviewing annually these objectives via departmental meetings and management system review meetings to ensure key performance indicators are achieved and to ensure the System remains relevant to our operations.
- Ensuring that our services are of the highest standard and welcoming and encouraging customer feedback at all times
- Ensuring employees are appropriately trained and remain aware of the latest developments within their field of expertise
- Ensuring employees are dedicated to customer satisfaction and providing the highest professional service to our customers
- Ensuring employees maintain customer and worker safety as their first priority at all times
- Meeting all statutory and regulatory requirements relevant to the Companies activities
- Communicating the requirements of this policy to all workers and taking steps to ensure that it is understood and
- Ensuring adequate resources are made available to implement this policy.

TAA may amend and vary this policy from time to time.



Dannielle Walz
Chief Executive Officer

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